

Build Your Brand:

Marketing Your Organization

RCAS Meeting
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Presented by:

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Letting
People
Know
Who You Are



Build Your Brand

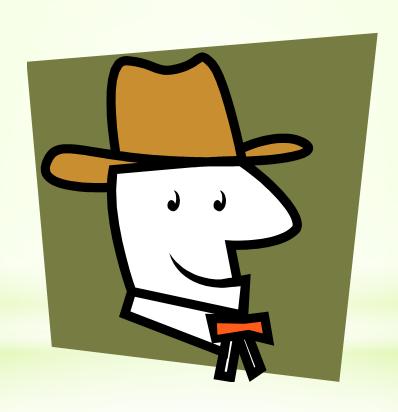
Why do you need a strong identity?

- Organizational identity is critical to success
- Creating a positive image inspires confidence and trust
- Public relations and marketing efforts create positive awareness

Research shows...

- People who know us, love us
- Very few people know us
- Even those who know us may not know as much about us as desirable
- We must do a better job of linking our department/unit with the overall organization and with a marketing message

Have a positive attitude!



Building your brand is a process and everything you do speaks for you!

Educational Programs

Leadership

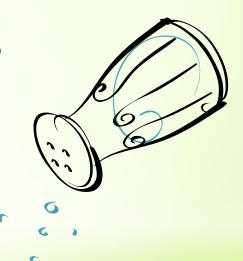
Service

Image

Policies and Practices

"SALT" Principles:

Strategic Relationships
Alignment of Goals
Listening
Teamwork



How do you build your brand?

- Decide on a clear and compelling message
- Develop a marketing communication plan
- Focus your message specific to audience
- Consistently and repeatedly deliver your promise

Three Elements for Building a Brand

- The name of your organization
- The message you deliver
- The experience of the participant or public

Elements of a clear and compelling branding message include...

- Your Message...communicate your promise what will you do for someone?
- Delivery...public perceptions are built on experiences or what is seen and heard—work on your elevator pitch!
- •Perceptions are reality...make good on your promise, people believe their experience not your communication—who can best tell your story?

What is your official name?



Elevator Pitch

- Introduce yourself. Say, "My name is John Smith and I am director of the university agriculture research center...."
- •Deliver your message—"we are an organization...(fill in the blank)."
- Say it with pride and commitment!

Why is the organization logo important in branding efforts?



Name that Logo!



2.



3.



4.



5.



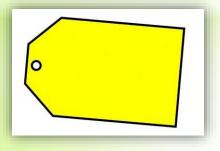
6.



7.



8



9



10



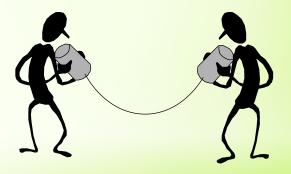
Sample Ways to Contribute to the Brand:

- Nametags
- Meeting Registration
- Meeting/Podium Signage
- Table Spread and Napkins
- PowerPoint Slides
- Research/Educational Materials
- Field Day/Research Plot Signage



Elements of a Marketing Plan for Building Your Brand

- Audience
- Communication Type
- Communication Leader
- Timeline
- Budget
- Objective of Communication



Delivering the Message Contributes to Branding

- For training and mentoring purposes
- Empowers and energizes people
- Recognizes accomplishments
- Marketing and recruitment tool
- Begins a conversation
- Moves an organization toward change

Advocating for Your Research Station

- Stories can market and advocate for your research center
- Stories can catch the attention of the listener
- Storytelling comes naturally to people
- Stories are persuasive and may communicate when nothing else works

"Stories build relationships,

relationships build trust,

and trust builds loyalty."

Six Types of Stories that Influence Others



- Who I am Stories
- Why I am Here Stories
- My Vision Story
- Teaching Stories
- Values in Action Stories
- "I know what you are thinking"
 Stories

Tips for Crafting Your Message and Telling Your Story

- Tell a story you love to tell
- •Tell a personal story
- Tell a story about someone else
- •Make the story "visual"
- Have a beginning, middle and end
- •Practice!

Questions to answer as you prepare your story:

- •How does it begin?
- •What problem was solved?
- •What is the purpose of the story?
- •What was the sequence of events?
- •How will you conclude your story—the punch line?



Build Your Brand Conclusion

- Determine your message—awareness and participation desired
- Develop a marketing goal plan
- •Define your audience(s)
- Establish consistent message
- Select message spokespersons
- Deliver your message
- Determine a timeline and budget



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